PRE-SURGICAL INSTRUCTIONS

- All arrival times are at 8:15 am sharp. Please arrive on time for your appointment. Once the staff closes the door to begin surgery, it becomes a sterile environment and they cannot, under any circumstances re-open the door to admit late arrivals.

- The night before the cat’s procedure, take away all food at midnight, water may be left out.

- Cats must be brought in plastic carriers only. One cat per carrier. No cardboard, no fabric. Your cat will be turned away for safety reasons if it does not arrive in a hard plastic carrier.

- If your kitty has been to the vet, you must bring any and all vet record or you will be turned away and asked to re-schedule.

- If your cat is up to date on its rabies shot, you must bring proof and present it at the drop off so that we don’t over-vaccinate your cat. If your cat is up to date, and you do not bring proof (a medallion is not proof), of current rabies vaccination, your cat will be turned away. If your cat is NOT current on its rabies shot, your cat will be admitted and its rabies vaccine will be updated.

- We strongly recommend that your cat receive its first FVRCP (distemper) vaccine at least 48 hours prior to coming to the Catmobile. Again, proof is required at drop-off. If your cat has not received its first FVRCP, the first one will be given but the owner is responsible for the boosters at their local vaccine clinic.

- If anyone other than the cat’s owner is bringing the cat, the owner must print and fill our the surgical consent form entirely. The consent form can be found on our website, and must be brought to the appointment with the person transporting the cat.

- You must present a license or photo ID at time of check-in.
- The preferred method of payment is credit/debit card prior to the day of the appointment by calling our office, before 2 pm: 978-465-1940. If you choose to pay on the day of the appointment, it is cash only and is due when you drop the cat off in the morning.

- The check in process can take up to 45 minutes, sometimes longer, please plan accordingly. Dress appropriately for weather conditions and keep your kitty warm.

- Pick up time is typically between 3 and 5 pm. When you check in, you will be told what time to come back for your cat. If you miss pick up, there is a $60.00 per cat late fee and you will need to pick the cat up at our Salisbury shelter, so PLEASE be on time.

- Please bring $20.00 cash with you at pick up, just in case your cat needs to go home on antibiotics, which we won’t know until after the surgery

- If you need to cancel your appointment, we require at least a 24 hour notice, or we may not be able to rebook the appointment