

PRE-SURGICAL INSTRUCTIONS

- All arrival times are at 8:15 am sharp. Please arrive on time for your appointment. Once the staff closes the door to begin surgery, it becomes a sterile environment and they cannot under any circumstances re-open the door to admit late arrivals.
- The night before the cat's procedure, take away all food at midnight; water may be left out.
- Cats must be brought in plastic carriers only. **One cat per carrier. No cardboard, no fabric. Your cat will be turned away for safety reasons if it does not arrive in a hard plastic carrier.**
- If your kitty has been to the vet, you must bring any and all vet records or you will be turned away and asked to reschedule.
- If your cat is up to date on its rabies shot, you must bring proof and present it at drop off so that we don't over-vaccinate your cat. **If your cat is up to date and you do not bring proof of current rabies vaccination, your cat will be turned away.** If your cat is NOT current on its rabies shot, your cat will be admitted and its rabies vaccine will be updated.
- If anyone other than the cat's owner is bringing the cat, the owner must print and fill out entirely the surgical consent form found on our website and the form must be brought to the appointment with the person transporting the cat.
- You must present a license or photo ID at the time of check in.
- Payment may be made by Visa, MasterCard, Discover, or American Express prior to the day of appointment by calling 978-465-1940 (call before 3 PM). However, if you choose to pay on the day of the appointment, then it is **cash only** and is due **when you drop the cat off in the morning. You will be turned away if you do not have cash and are paying the day of.**
- The check-in process takes about 30 minutes, please plan accordingly. You will be outdoors during check-in, please dress weather appropriately.
- **Pick up time is typically between 2 and 4 PM. When you check in, you will be told what time to come back for you cat.** If you miss pick up, there is a \$60 per cat late fee, and you will need to pick the cat up at our Salisbury shelter, so PLEASE be on time.
- Please bring \$20 cash back with you at pick up, just in case your cat needs to go home on antibiotics, which we won't know until after the surgery.
- If you need to cancel your appointment we require at least 24-hour notice, or we may not be able to rebook the appointment.